



*Executive
Committee*

November 25, 2020

Mr. Mayor and City Councillors,

It is with all due respect I wish to address you in regards to the lack of clean water on the West Flat. We have been under a boil water advisory for a month now. Since October 27, 2020, I have had 6 days total without water and no water provided to me . We are in a pandemic and clean water for washing hands is the first line of defence in staving off the spread of Covid 19. There were many instances where the water shut off did not come with a notice beforehand. After my complaints I was finally provided with a water shut off notice prior on November 3, 2020 from the city. On Friday November 20, 2020 I came home after work to find no water and no notice again. I called the after hours line. I was put through to the city foreman named Syd. He was professional and came to look at the site. He brought me a used jug of water from the shop with a baggie and electrical tape tied over the spout. This was the only time the city provided water in the month of boil water advisory and in the 6 days total with no water.

As a homeowner and a tax payer I wish to have the city review the water bills for lack of service for the following reasons:

- 1) Lack of access to clean water during a world wide pandemic. A month long boil water advisory is excessive
- 2) Lack of recycling pickup during the time as the road was dug up and the recycling trucks could not come

**Recommended
Disposition:**

*Refer to City
Manager*

*for investigation and
report at next
Executive Comm mtg.*

- 3) No clean water provided by the City of Prince Albert to citizens during pandemic.
- 4) Lack of oversight of contractors. The City of Prince Albert hired contractors that caused exposed frozen lines and lack of water when water was not shut off for reasons due to sewer construction. As of November 21 some residents were without water for four days and counting.

For the above listed reasons I ask that my water bill be reduced to 0.00 for lack of service and my next water bill be prorated until the water tested are returned from the laboratory in Saskatoon.

With all due respect,

Nicolle Bouchard
881-18 St West
Prince Albert, Saskatchewan